



【Revised:2021/6/11】 2021/6/1～

NOVOTEL OKINAWA NAHA

Operation Hours For Hotel Facilities & Services








Due to Prefectural COVID-19 Regulations, some of our facilities & services are operating under shortened business hours.

Under the latest (COVID-19) state of Emergency Declaration by the Prefecture of Okinawa, Novotel Okinawa Naha will not serve alcoholic beverages until June 20th.
Also, please be advised that the 『Hapi Toku Okinawa Coupon』 & 『Go To Eat Okinawa Premium Restaurant Ticket』 will only be accepted at the GourmetBar for take-out orders during this time.





Please Note : Operation Hours / Days / Services may change without notice		
Facilities	Floor	Operation Hours
Food Exchange 『Avancer』	2F	Breakfast / 7:00～10:00 (L.O.9:30) ●6/1 (Tue) ～ 6/18 (Fri) : Order from set menu only.
		Lunch / 11:30～15:00 (L.O.14:00) ●Open : Fri, Sat, Sun
		Dinner / Closed
Japanese Restaurant & Teppanyaki 『Toki』	1F	Lunch / Dinner Closed
GourmetBar   (accepted for Take-Out orders only)	1F	10:00～20:00 Drink / 10:00～20:00 (L.O.19:00) Food / 11:30～20:00 (L.O.19:00) ・Shortened business hours until 6/20(regional COVID-19 regulations)
BBQ Terrace	3F	17:30～20:00 (L.O.19:00) ・Shortened business hours until 6/20(regional COVID-19 regulations) ※Seasonal Open : 4 / 1～11/30 ※Reservations required 3 days in advance.
Premier Lounge Premier Lounge access limited to Guests staying in the following : Suites, Terrace Suites, Premier Floor Rooms (Booked w/ Lounge Access)	15F	Breakfast / 7:00～10:00 (L.O.9:30) ※Served in Avancer to provide social distance.
		Tea Time / 10:00～17:00
		Cocktail Time / 17:00～19:00 ※Non-Alcoholic beer / cocktails only.
		Evening Tea Time / 19:00～20:00 ・Shortened business hours until 6/20(regional COVID-19 regulations)
Infinity Pool	3F	9:30～18:00 ※No swimming between 18:00～23:00. Light Up Until 23:00
Kids' Club & Nursing Room	3F	6:00～20:00 ・Shortened business hours until 6/20(regional COVID-19 regulations)
In -Balance Gym	3F	6:00～20:00 ・Shortened business hours until 6/20(regional COVID-19 regulations)
Coin Laundry & Ice Machine	3F	24-Hrs
Convenience Store - Family Mart	1F	15:00～24:00
Lard Labo	1F	Closed until 6/20
In-Room Massage		Oil Aromatherapy / 19:00～28:00 Dry Massage / 19:00～24:00
Guest Laundry & Dry cleaning		Standard / Turn in by 11:00 for same-day delivery (19:00)

To prevent the possible spreading of COVID

Guests are requested to practice the following measures

<p>Masks are to be worn in Public Areas and when not dining or drinking.</p> 	<p>Guest temperatures will be taken upon check-in and upon entering the Restaurants.</p> 	<p>Hands should be sanitized.</p> 	
<p>If a guest has a temperature over 37.5° C during their stay, they should report it to the Front Desk.</p> 	<p>Social distancing should be practiced in Public Areas.</p> 	<p>Payment by Credit Card is encouraged.</p> 	<p>If a guest has a temperature during their stay, they should not use the Public Areas.</p> 

The following measures are practiced in the hotel

<p>Sanitary solutions are located at the Hotel Entrance, Front Desk and Restaurants.</p> 	<p>To prevent the possible spreading of COVID, the number of people who can use the Smoking Room, Fitness Gym and the Infinity Pool at one time is limited.</p> 	<p>Social distancing is practiced between the tables in the Restaurants.</p> 	<p>Circulation of air and ozone disinfection are conducted periodically in the Hotel and Restaurants.</p> 
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The following measures are practiced to ensure the health and safety of our guests and staff:

1. Hand washing, gargling and coughing etiquette is enforced.
2. Our staff is required to sanitize their hands upon arriving and leaving the hotel and during work. Taking temperatures and other measures are conducted to monitor health.
3. If a staff member has a temperature of over 37.5° they are required to go home immediately.
4. Unnecessary and non-emergency travel is restricted.
5. Guest Rooms, Restaurants, Public Areas and Restrooms are frequently disinfected. In addition, high touch areas in the Back Office of our staff are frequently disinfected.