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NOVOTEL OKINAWA NAHA Operation Hours For Hotel Facilities & Services

At Novotel Okinawa Naha, the safety of our guests and employees has always been our top priority. In compliance with Japanese and local regulations, we have irregular operation schedules throughout our facilities and sudden unexpected changes may also occur due to the current status. Please contact the hotel in advance to confirm our services.





Facilities	Floor	Operation Hours
Food Exchange 『Avancer』 ※May close without prior notice.	2F	Breakfast / 7:00~10:00 (L.O.9:30)
		Lunch / 11:30 ~ 15:00 (L.O. 14:00) ●Open / Thu ~ Sun ※ Special Open : 9/19 (Mon) – National Holiday
		Dinner / Closed
Japanese Restaurant & Teppanyaki 『Toki』 ※May close without prior notice.	1F	Lunch / 11:30 ~ 15:00 (L.O. 14:00) ●Open / Fri ~ Sun ※ Special Open : 9/19 (Mon) – National Holiday
		Dinner / 18:00 ~ 22:00 (L.O. 21:00) ●Open / Fri ~ Sat
GourmetBar ※Take out Available.	1F	10:00~22:00 Drink / 10:00~L.O.21:00 Food / 11:30~L.O.21:00
Barbecue Terrace ※(Seasonal) OPEN : Apr. ~ Oct.	3F	18:00~22:00 (L.O.21:00) ※Closed : every wednesday ※Reservations starting w / 2 people
Premier Lounge Premier Lounge access limited to Guests staying in the following : Suites, Terrace Suites, Premier Floor Rooms (Booked w/ Lounge Access)	15F	Continental Buffet (Light meal) / 6:30~10:00 (L.O.9:30) ※Breakfast may be relocated to Avancer (2F) from 7:00 (depending on occupancy)
		Tea Time / 10:00~17:00
		Cocktail Time / 17:00~20:00 ※Age restriction : 18:30~20:00 13yrs. old and above permitted
		Evening Tea Time / 20:00~22:00 ※No age restriction
Infinity Pool ※Beach towels are available at the pool.	3F	Open / 6:00~23:00 Swimming / 8:00~21:00 ※No swimming between 6:00~8:00 , 21:00~23:00. ※Eating , Drinking , Smoking are strictly prohibited beside the pool area.
Kids' Club & Nursing Room	3F	6:00~21:00
In -Balance Gym	3F	24-hrs.
Coin Laundry & Ice Machine	3F	24-hrs.
Convenience Store - Family Mart	1F	7:00~24:00
Lard Labo	1F	10:00~19:00 ※Subject to close without notice For more info, 【 www.lardlabo.com 】
In-Room Massage		Oil Aromatherapy / 19:00~28:00 Dry Massage / 19:00~24:00
Guest Laundry & Dry cleaning		Turn in by 11:00 for same-day delivery (19:00)

To prevent the possible spreading of COVID

Guests are requested to practice the following measures

<p>Masks are to be worn in Public Areas and when not dining or drinking.</p> 	<p>Guest temperatures will be taken upon check-in and upon entering the Restaurants.</p> 	<p>Hands should be sanitized.</p> 	
<p>If a guest has a temperature over 37.5° C during their stay, they should report it to the Front Desk.</p> 	<p>Social distancing should be practiced in Public Areas.</p> 	<p>Payment by Credit Card is encouraged.</p> 	<p>If a guest has a temperature during their stay, they should not use the Public Areas.</p> 

The following measures are practiced in the hotel

<p>Sanitary solutions are located at the Hotel Entrance, Front Desk and Restaurants.</p> 	<p>To prevent the possible spreading of COVID, the number of people who can use the Smoking Room, Fitness Gym and the Infinity Pool at one time is limited.</p> 	<p>Social distancing is practiced between the tables in the Restaurants.</p> 	<p>Circulation of air and ozone disinfection are conducted periodically in the Hotel and Restaurants.</p> 
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The following measures are practiced to ensure the health and safety of our guests and staff:

1. Hand washing, gargling and coughing etiquette is enforced.
2. Our staff is required to sanitize their hands upon arriving and leaving the hotel and during work. Taking temperatures and other measures are conducted to monitor health.
3. If a staff member has a temperature of over 37.5° they are required to go home immediately.
4. Unnecessary and non-emergency travel is restricted.
5. Guest Rooms, Restaurants, Public Areas and Restrooms are frequently disinfected. In addition, high touch areas in the Back Office of our staff are frequently disinfected.